

From: Rose Ricker
To: Microsoft ATR
Date: 1/25/02 12:05pm
Subject: Microsoft Settlement

This matter has been dragging on more than necessary.

I am 81 years old, and more than timid about working with my computer, but find that my Microsoft software is more than helpful to me. Leave them alone to continue to provide their excellent service.

Sincerely yours,
Rose P. Ricker (Mrs. George A. Ricker, Jr.)
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